



# National Report regarding the Bologna Process implementation 2009-2012

**Iceland** 

# For which country do you fill in the questionnaire? Iceland Name(s) of the responsible BFUG member(s) Hellen Gunnarsdottir Email address of the responsible BFUG member(s) hellen.gunnarsdottir@mrn.isContributors to the report Government representatives = Einar Hreinsson Contributors to the report Employer representatives = **Contributors to the report** Student representatives = Contributors to the report Academic and other staff representatives = Gisli Fannberg, University of Iceland. Contributors to the report Other (please specify) =

Part 1.0 BFUG Data Collection: administrative information

#### Part 1.1 BFUG Data Collection on Context and Structures

1. Do your steering documents for higher education policy explicitly take account of demographic projections for your country?
No
2. How do these projections affect higher education policy planning?
3. Which of the following statements correspond to your higher education system?
■ Higher education institutions can be either academically or professionally oriented
☐ Higher education institutions are only academically oriented
■ Higher education institutions are either public or private
☐ All higher education institutions are public
4. What is the number of institutions in the categories identified?
There are seven Higher education institutions in Iceland. Four are public, three are private
5. GENERAL DATA ON HIGHER EDUCATION SYSTEMS
5.1. Please provide the (approximate) percentages of first cycle study <u>programmes</u> across the following categories:
180  ECTS = 99
240  ECTS = 1
Other number of ECTS $= 0$
5.2. Please provide the (approximate) percentage of the total number of first cycle students enrolled in programmes of the following length:
180  ECTS = 99
240  ECTS = 1
Other number of ECTS $= 0$
5.3. Do degree programmes exist outside the typical Bologna 180-240 ECTS first cycle model (and/or calculated in years rather than credits)?  These may include integrated/long programmes leading either to a first or a second cycle degree.
No
5.4. In which study fields do these study programmes exist?
5.5 What is the typical length of these degree are greeness anti-lette Delayer 100 240 ECTC 1-19
5.5. What is the typical length of these degree programmes outside the Bologna 180-240 ECTS model?
5.6. What (approximate) percentage of all students studying for a first degree (including students enrolled in the Bologna cycle structures) is enrolled in these programmes?

5.7. Please provide the (approximate) percentage of second cycle (master) <u>programmes</u> of the following length:
60-75  ECTS  = 0
90  ECTS = 20
120  ECTS  =  80
Other $= 0$
5.8. Please provide the percentages of the total number of second cycle students enrolled in programmes of the following length.
60-75  ECTS  = 0
90  ECTS = 5
120  ECTS = 95
Other = $0$
5.9. Do second cycle degree programmes exist in your country <i>outside</i> the <u>typical Bologna model (i.e.</u> other than 60-120 ECTS and/or calculated in years rather than credits)?
Yes
5.10. What is the typical length of these second cycle programmes outside the <u>typical Bologna model</u> ?
Three years (180 ECTS)
5.11. What percentage of all second cycle students is enrolled in these programmes?
3
5.12. In which study fields to these programmes exist?
Medicine and Dentistry.
5.13. Please provide any additional relevant comments for consideration regarding general data on your country's higher education system.
The information above goes for degree programmes. There are also non-degree programmes at 2nd. cycle level at Icelandic universities that may be 30-60 ECTS.
6. PROGRESSION BETWEEN CYCLES
6.1. What percentage of first cycle programmes give access to at least one second cycle programme?
According to the Higher Education Act no. 63&2006, all BA/BSc degrees of full 180-240 ECTS give access to second cycle studies.
6.1.1. Please provide a source for this information.
Higher Education Act no. 63/2006

6.2. What percentage of first cycle students continue to study in a second cycle <i>p</i> first cycle (within two years)?	rogramme after graduation from the
>10-25%	
6.2.1. Please provide the source for this information.	
Information is gathered from the Higher education institutions	
6.3. What are the requirements for holders of a first cycle degree to access a sec	ond cycle programme?
All students (Scale 1) answ	Yes No Some No
All students (Scale 2) answ	Yes No Some No No wer
Holders of a first degree from a different study field (Scale 1) answ	Yes ○ No ● Some ○ No wer
Holders of a first degree from a different study field (Scale 2) answ	Yes <sup>○</sup> No <sup>®</sup> Some <sup>○</sup> No ver
Holders of a first degree from a different higher education institution (Scale  1) answ	Yes <sup>◎</sup> No <sup>®</sup> Some <sup>◎</sup> No wer
Holders of a first degree from a different higher education institution (Scale 2) answ	Yes No Some No
6.3.1. When you selected 'some' in any of the answers above, please explain.	
In some cases, such as for entering studies in law at the University of Reykjavik, those programme from a different study field must take additional courses. The same applie law that want to enter second cycle in law at University of Iceland.	
6.4. What percentage of all second cycle programmes give access without further	r studies to third cycle studies?
>75->100 %	
6.4.1. Please provide a source for this information.	
Information is gathered from the Higher education institutions	
6.5. What percentage of second cycle graduates eventually enter into a third cyc	le programme?
Less than 10% of graduates eventually enter into post-graduate studies	
6.6. Is it possible for first cycle graduates to enter a third cycle programme without	out a second cycle degree?
Yes, for some graduates	
6.6.1. Under which criteria is this possible?	

which is then longer than the typical 180 ECTS programme.

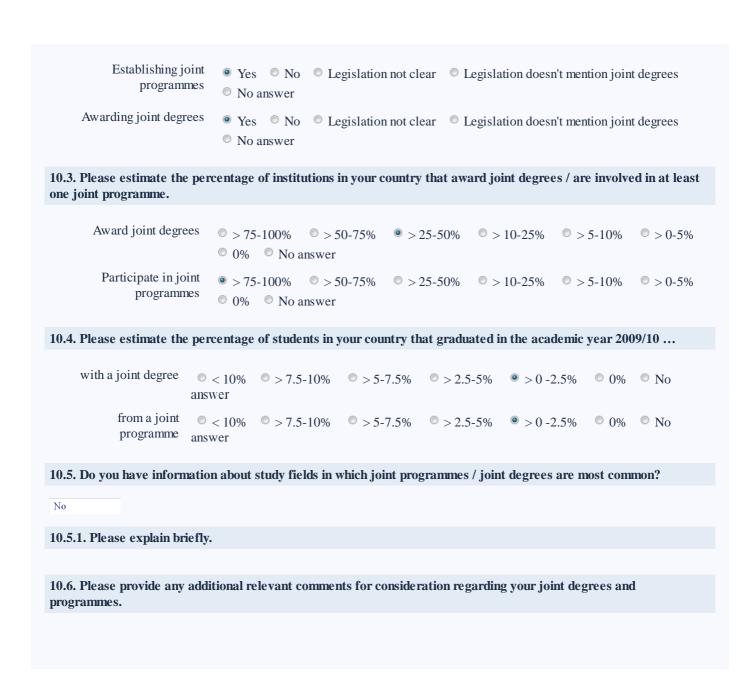
6.7. What percentage of third cycle students enter into that cycle without a second cycle qualification?

>0-2.5%

In some disciplines students with good grades in their Bachelor studies may be admitted directly to a doctoral programme,

6.8. Please provide any additional relevant comments for consideration regarding the progression between cycles.
7. LINKING BOLOGNA AND NON-BOLOGNA PROGRAMMES
7.1. Is access to degree programmes outside the <u>typical Bologna model</u> organised in a different manner than for Bologna first cycle programmes?
Please choose
7.1.1. Please explain the differences.
7.2. Is access to the second cycle specifically regulated for students holding a degree from a programme outside the <a href="typical Bologna model?">typical Bologna model?</a>
No
7.2.1. Please specify how it is regulated.
7.3. Is it possible for graduates of a first cycle degree outside the <u>typical Bologna model</u> to enter a third cycle programme without a second cycle degree?
Yes, for some graduates of these programmes
7.3.1. Please specify for which graduates.
If the non-Bologna first cycle degree is considered comparable to a typical Bologna cycle two degree (f.ex. the old five year German Diplom degree).
8. DEVELOPMENT OF THIRD CYCLE PROGRAMMES
8.1. What types of doctoral programmes exist in your higher education system? (These may include, but are not restricted to, traditional supervision-based doctoral education, structured doctoral programmes, professional doctoral programmes etc).
All doctoral programmes in Iceland can be defined as supervision-based doctoral education.
8.2. Do doctoral and/or graduate schools exist in your higher education system?
Yes
8.2.1. What are the main features of these schools and how many doctoral schools are there?
All Higher Education Institutions that want to offer doctoral- education must apply for and be granted accreditation from the Ministry of Education, Science and Culture, based on field of study according to the Frascadi Manual of OECD. There are three HEIs in Iceland that offer doctoral studies. All of those offer studies defined in accordance to the third cycle criteria of the Bologna process.
8.3. Is the length of full-time third cycle (PhD) study programmes defined in your steering documents?
Yes
8.3.1. Please specify the number of years.
3-4 years
8.3.2. What is the average length (in years) of full-time third cycle (PhD) study programmes?

3
8.4. Are doctoral studies included in your country's qualifications framework?
Yes  The National Qualifiction Programme for Iceland defines the learning outcomes for doctoral studies as well as first and seccond cycle education.
8.5. Are ECTS credits used in doctoral programmes?
Yes
8.6. Please provide any additional relevant comments for consideration regarding development of third cycle programmes.
9. TREATMENT OF SHORT CYCLE HIGHER EDUCATION PROGRAMMES
9.1. In your system, do short cycle programmes linked to the first cycle of higher education exist?
Yes
9.2. How are short cycle higher education programmes linked to the Bologna structures? Please tick the most
appropriate case(s) for your country.
Holders of short cycle qualifications when continuing their studies in the same field towards a bachelor degree
gain full credit for their previous studies
gain full credit, but only if there is agreement between the institution providing the short cycle programme and the
institution where the bachelor programme is taught
gain full credit for their previous studies but in professional bachelor programmes only
gain substantial (>50%) credit for their previous studies
gain some (<50%) credit for their previous studies
gain little (<5%) or no credit for their previous studies
9.3. Are short cycle programmes legally considered to be an integral part of your higher education system?
Yes, part of higher education
9.4. Please provide any additional relevant comments for consideration regarding the treatment of short cycle higher education programmes.
Short cycle higher education is offered at some higher education institutions in Iceland these programmes are legally considered to be part of higher education. Some Secondary schools me also offer post-secondary programmes. If they have an agreement with a Higher Education Institution concerning the accreditation of the programme in question it may be considered part of tertiary education but not part of higher education.
10. INTERNATIONAL JOINT DEGREES AND PROGRAMMES
10.1. Does national higher education legislation mention joint degrees?
Yes
10.1.1. Please provide a reference to the legislation and/or cite the relevant articles.
The Higher education act no. 63/2006 allows all accredited higher education institutions to enter into agreements with other similar institutions for the purpose of offering joint degrees.
10.2. Does higher education legislation allow:



#### Part 1.2 BFUG Data Collection on student-centred learning

1. Do your steering documents mention the concep	pt of s	studeı	nt -cen	tred le	earning?
Yes					
1.1. How do steering documents in your country do	efine	stude	nt-cen	tred le	earning in higher education?
The learning opportunities at higher education institution programme leading to a degree should be defined by Framework and assessment should should be based of	learn	ing ou	tcomes	in acc	cordance with the National Qualification
1.2. How important ('1' not important, '5' very impational policies?	porta	nt) ar	e the f	Collowi	ing categories in your steering documents and
Independent learning	<ul><li>1</li></ul>	© 2	© 3	0 4	© 5
Learning in small groups	© 1	2	© 3	0 4	© 5
Initial or in-service training in teaching for staff	<ul><li>1</li></ul>	© 2	© 3	0 4	© 5
Assessment based on learning outcomes	<ul><li>1</li></ul>	© 2	© 3	0 4	© 5
Recognition of prior learning	<ul><li>1</li></ul>	© 2	© 3	© 4	© 5
Learning outcomes	<ul><li>1</li></ul>	© 2	© 3	© 4	© 5
Student/staff ratio	© 1	2	© 3	0 4	◎ 5
Student evaluation of teaching	<ul><li>1</li></ul>	© 2	© 3	0 4	◎ 5
1.3. Are there any other important concepts on stu	ude nt	-cent	red lea	rning i	in your steering documents?
No					
1.4. Please specify.					
I v					
2. Please provide a reference for your steering do	cume	nts co	vering	stude	ent-centred learning.
http://stjornartidindi.is/Advert.aspx?ID=2d246aba-c	863-4	1923-9	966c-c	o3e8e7	7a6ad5
3. Please provide any additional relevant commen	ts for	consi	derati	on reg	arding the student-centred learning.
4. LEARNING OUTCOMES					
4.1. Are learning outcomes defined in your national	al stee	ering	docum	ents?	If so, please provide the definition.
Learning outcomes are statements of what a learner k	nows	s, unde	rstand	s and is	s able to do after completion of learning.
4.2. Are ECTS credits linked with learning outcom (This means that learning outcomes are formulate the stipulated learning outcomes are actually acquired to the stipulated to the	d for	all pr			
In all programmes					
4.3. Does national policy steer and/or encourage to	he us	e of le	arning	g outco	omes in developing curricula?

Yes, this is done through compulsory measures (law, regulations, etc.)
4.3.1. Does your country provide specific support measures on the national level?
The National Qualification Framework for Iceland is a systematic description of the structure of education and degrees at higher education and is specifically based on learning outcomes. All higher education institutions in Iceland, accredited by the Ministry of Education, Science and Culture according to the Higher Education Act no. 63/2006, shall follow this framework. Support mesures are also through the Bologna experts programme.
4.4. Does national policy steer student assessment procedures to focus on learning outcomes?
Yes, this is done through compulsory measures (law, regulations, etc.)
4.5. Is there an offer of training programmes on topics such as student-centred learning and learning outcomes for academic staff?
Compulsory    Yes for all academic staff    Yes for some academic staff    No    No answer
Voluntary   Yes for all academic staff   Yes for some academic staff   No   No answer
4.5.1. Please specify for whom and give approximate % that participate.
4.6. Is the use of learning outcomes in curricula development and student assessment monitored by Quality Assurance procedures?
Yes
4.6.1. Please explain how, and provide a reference to further information.
According to the Quality Handbook of the Icelandic Quality council, responsible for Quality Assurance in Iceland, all external reviews should include an explicit focus on how standards of awards are defined and maintained. In the course of review, this would include looking at the nature of intended learning outcomes, the appropriateness of learning materials and approaches, assessment instruments and their outcomes together with the external benchmarks used as comparators. In this context, subject related benchmarks (e.g. post?graduate opportunities or employment records in professional practice) as well as more generic benchmarks (e.g. the Icelandic Qualifications Framework, the European Qualifications Framework) may be useful and important.
4.6. Please provide any additional relevant comments for consideration regarding learning outcomes.
5. IMPLEMENTATION OF THE EUROPEAN CREDIT TRANSFER AND ACCUMULATION SYSTEM (ECTS)
5.1 In your country, do you you
5.1. In your country, do you use
ECTS
5.1.1. Please provide details of how it is linked to ECTS (when applicable) and its main characteristics (e.g. how credits are calculated and whether the system is based on learning-outcomes).
5.2. In your country, what percentage of higher education institutions use ECTS for accumulation and transfer for all elements of study programmes?
100%
5.3. In your country, what percentage of programmes use ECTS for accumulation and transfer for all elements of study programmes?
5.3. In your country, what percentage of programmes use ECTS for accumulation and transfer for all elements of study
5.3. In your country, what percentage of programmes use ECTS for accumulation and transfer for all elements of study programmes?

5.4. In the majority of h country?	igher education inst	itutions and/or progr	ammes, what is the b	asis to award ECTS	S in your	
Combination of learning outcome	s achieved and student work	cload				
5.4.1. Please specify.						
5.4.2 For student world	and is those a stand	land magazine for the	number of house nou	onodita		
5.4.2. For student workl	oad, is there a stand	ard measure for the	number of nours per	creat:		
	ou of horse now one di	49				
5.4.3. What is the number 30	er of nours per cred	u:				
	on of student to solve	n aantaat harne nan a	d:49			
5.4.4. What is the number	er of student teache	r contact nours per c	reuit.			
5.4.5. Please provide any	v additional ralavan	t comments for consi	idovetien regarding E	CTS implementatio		
5.4.5. Please provide an	y additional relevan	t comments for consi	deration regarding E	C18 implementatio	011.	
6. DIPLOMA SUPPLE	MENT					
0. 22 20. 22 20. 2						
6.1. Is the Diploma Supp	lement issued in hig	her education institu	tions and to students	in all fields of study	y?	
All students	<ul><li>&gt;75% of HEIs</li><li>No answer</li></ul>	© 50-75% of HEIs	© 25-49% of HEIs	© 0-24% of HEIs	0%	0
Some students	>75% of HEIs No answer	© 50-75% of HEIs	© 25-49% of HEIs	© 0-24% of HEIs	• 0%	0
Upon request	>75% of HEIs No answer	© 50-75% of HEIs	© 25-49% of HEIs	© 0-24% of HEIs	<ul><li>0%</li></ul>	0
In certain fields of study	>75% of HEIs No answer	50-75% of HEIs	© 25-49% of HEIs	© 0-24% of HEIs	• 0%	0
No students	>75% of HEIs No answer	© 50-75% of HEIs	© 25-49% of HEIs	© 0-24% of HEIs	• 0%	0
6.1.1. Please identify the	ose fields.					
(10 N	11.1 ( 1 (					
<b>6.1.2.</b> Please specify to	which students.					
6.2. Is there any monitor	ring of how employe	rs use the Diploma S	Supplement?			
No						
6.2.1. Please provide the	e most recent results	s regarding the level	of satisfaction of em	ployers.		
6.2 In these arrays "	sing of home kinds	direction in the	was the Dislance C	nlomon49		
6.3. Is there any moniton	ring of now nigher e	aucation institutions	use the Diploma Sup	piement?		
No	31		of action 4: - 6:	4.44.		
6.3.1. Please provide the	e most recent results	s regarding the level	of satisfaction of ins	ututions.		

6.4. In what language(s) is the Diploma Supplement issued?
Icelandic and English
6.5. Is the Diploma Supplement issued
free of charge
6.5.1. Please provide the amount and the reason for the fee.
6.6. Please provide an example of your national Diploma Supplement (in pdf or similar format) and send it to data.collectors@ehea.info
6.7. Please provide any additional relevant comments for consideration regarding your diploma supplement.
7. NATIONAL QUALIFICATIONS FRAMEWORKS (NQFs)
7.1. Have you started the process to develop a National Qualification Framework in your country?
Yes
7.2. The BFUG working group on qualification frameworks has developed the following steps to assess the progress made in establishing a national qualification framework.  Please choose below the stage that best describes your national situation.
9. Qualifications have been included in the NQF
7.2.1 Please provide the date when the step was completed.
01.02.2006
7.2.2. Please provide a reference for the decision to start developing a NQF.
See the Higher Education Act no. 63/2006.
7.2.3. Please provide a reference outlining the purpose of the NQF.
7.2.4. Please provide a reference to a document establishing or outlining the process of NQF development. Please also report, which stakeholders have been identified and which committees have been established.
7.2.5. Please provide a reference describing the agreed level structure, level descriptors and credit ranges.
7.2.6. Please provide a reference outlining the form and the results of the consultation. Please provide a reference for the design of the NQF as agreed by the stakeholders.

7.2.7. Which stakeholders have been consulted and how were they consulted?
7.2.8. Please provide a reference document for the adoption of the NQF.
7.2.0 And ECTS included in the NOE9
7.2.9. Are ECTS included in the NQF?
Please choose
7.2.10. Please provide a reference for the decision to start the implementation of the NQF, including a reference to the roles of the different stakeholders.
7.2.11. Please provide a reference for the redesign of study programmes based on learning outcomes.
7.2.12. Please provide a reference outlining how qualifications have been included in the NQF.
See: http://stjornartidindi.is/Advert.aspx?ID=2d246aba-c863-4923-966c-cb3e8e7a6ad5
7.2.13. Please provide a reference to the self-certification report.
The report has not yet been published.
7.3. Does a website exist in your country on which the National Qualification Framework can be consulted?
Yes
7.3.1. Please provide the link to that website.
http://stjornartidindi.is/Advert.aspx?ID=2d246aba-c863-4923-966c-cb3e8e7a6ad5
8. RECOGNITION OF QUALIFICATIONS
8.1. Which institution/organisation makes final decisions on recognising foreign qualifications for the purpose of academic study and work in your country?
Recognition for academic study  • Higher education institution • Central government authority (e.g. ministry) • Regional government authority (e.g. ministry) • National ENIC/NARIC centre • Regional/local specialised independent institution • Social partner organisation (employers' organisation, trade union etc) • Individual employers • Other • No answer
Recognition for professional employment  Higher education institution  Central government authority (e.g. ministry)  National ENIC/NARIC centre  Regional/local specialised independent institution  Social partner organisation (employers' organisation, trade union etc)  Individual employers  Other  No answer

8.1.1. Please specify.
8.2. Which of the following statements is specified in national legislation?
Applicant's right to fair assessment of qualification
8.2.1. Please provide a reference to the relevant legislation.
Higher Education Act no. 63/2006
8.3. What measures exist to ensure that these legal statements are implemented in practice?
In cases where students do feel that their academic merits are not fairly assessed, it is possible to appeal to the NARIC/ENIC office for an independant assessment.
8.4. Do higher education institutions typically:
make recognition decisions in faculties/departments
8.5. Are higher education institutions' recognition policy and practice typically evaluated in external Quality Assurance processes?
No
8.5.1. Please explain.
8.6. What measures exist to ensure that higher education institutions have fair recognition procedures for study and training periods abroad?
A governmental office: The office of International academic affairs is responsible for this kind of activity. See: www.ask.hi.is
8.7. Please provide any additional relevant comments for consideration regarding your system of recognition of qualifications.

### Part 1.3 BFUG Data Collection on Quality Assurance

1. CHARACTER OF EXTERNAL QUALITY ASSURANCE SYSTEM
1.1. Which situation applies in your country?
A single independent national agency for quality assurance has been established.
1.1.1. Please explain the main elements of your external quality assurance system. Which ministry or government-dependent agency is responsible for quality assurance? How is this responsibility managed in practice? If there are external evaluations of institutions and/or programmes, by whom are these evaluations undertaken, how often, and how are the outcomes of evaluation used?
1.1.2. Please explain the main elements of your external quality assurance system (if it exists). If there is no system of quality assurance, please state this explicitly.
1.2. What are the main outcomes of an external review undertaken by the different QA agencies?
Please choose
1.3. What is the main outcome of an external review?
1.5. What is the main ductone of an external review.
Formative advice on strengthening and enhancing quality
Formative advice on strengthening and enhancing quality
Formative advice on strengthening and enhancing quality  1.4. Does the outcome of an external review normally have an impact on the funding of the institution or programme?
Formative advice on strengthening and enhancing quality  1.4. Does the outcome of an external review normally have an impact on the funding of the institution or programme?  No  1.4.1. Please specify the normal impact of an external review.
Formative advice on strengthening and enhancing quality  1.4. Does the outcome of an external review normally have an impact on the funding of the institution or programme?  No
Formative advice on strengthening and enhancing quality  1.4. Does the outcome of an external review normally have an impact on the funding of the institution or programme?  No  1.4.1. Please specify the normal impact of an external review.  1.5. Does the agency cover:
Formative advice on strengthening and enhancing quality  1.4. Does the outcome of an external review normally have an impact on the funding of the institution or programme?  No  1.4.1. Please specify the normal impact of an external review.  1.5. Does the agency cover:  All higher education institutions
Formative advice on strengthening and enhancing quality  1.4. Does the outcome of an external review normally have an impact on the funding of the institution or programme?  No  1.4.1. Please specify the normal impact of an external review.  1.5. Does the agency cover:  All higher education institutions  1.5.1. Collectively, do the agencies cover:
Formative advice on strengthening and enhancing quality  1.4. Does the outcome of an external review normally have an impact on the funding of the institution or programme?  No  1.4.1. Please specify the normal impact of an external review.  1.5. Does the agency cover:  All higher education institutions  1.5.1. Collectively, do the agencies cover:  Please choose
1.4. Does the outcome of an external review normally have an impact on the funding of the institution or programme?  No  1.4.1. Please specify the normal impact of an external review.  1.5. Does the agency cover:  All higher education institutions  1.5.1. Collectively, do the agencies cover:  Please choose  1.6. What is the main "object" of the external evaluations undertaken?
Formative advice on strengthening and enhancing quality  1.4. Does the outcome of an external review normally have an impact on the funding of the institution or programme?  No  1.4.1. Please specify the normal impact of an external review.  1.5. Does the agency cover:  All higher education institutions  1.5.1. Collectively, do the agencies cover:  Please choose  1.6. What is the main "object" of the external evaluations undertaken?  Institutions and programmes

1.6.2. Are all programmes in all cycles subject to external evaluation?
Please choose
1.6.2.1. Please specify
1.6.3. Are all institutions and all programmes subject to external evaluation?
Yes
1.6.3.1. Please specify
1.7. How are the positive outcomes of Quality Assurance evaluations made available to the public?
The External evaluation committees are obligated to hand in a report that is obligatory to publish.
1.8. How are the negative outcomes of Quality Assurance evaluations made available to the public?
The External evaluation committees are obligated to hand in a report that is obligatory to publish.
1.9. Which of the following issues are typically included in external quality assurance evaluations?
Teaching
✓ Student support services
□ Lifelong Learning provision
Research
☐ Employability
☑ Internal Quality Assurance/Management system
☐ Other (please specify)
1.9.1. For those issues that are typically included in external Quality Assurance evaluation, please briefly explain the approach.
Each Higher education institution that is the subject of external review is obligated to make a self evaluation report that describes the systems mentioned here above. The External evaluation committee makes a site visit to verify the contents of the self evaluation report and interviews the relevant stakeholders.
1.10. Please provide any additional relevant comments for consideration regarding your external Quality Assurance system.
2. CROSS-BORDER EVALUATION
2.1. Does your national quality assurance system or legislative framework allow higher education institutions to choose a quality assurance agency from outside your country (instead of your national quality assurance agency)?
No

2.1.1. If some institutions are able to choose, please specify which ones.
2.1.2. If no, please go to section XVII.
2.2. Which conditions apply to the choice of a quality assurance agency from another country?
Other (please specify)
Observe the answere in last question.
2.3. Please provide any additional relevant comments for consideration regarding Cross-Border Evaluation.
All quality assurance activity is regulated by act. no. 321/2009 and the Higher Education Act no. 63/2006. The law stipulates that the Minister of Education, Science and Culture publishes a five year plan for quality assurance in Higher Education. Each Higher Education institution is free to undergo external evaluation by a foreign agency but it is regardless of that obligated to be evaluated by the Quality Board in Iceland.
3. EVALUATION OF THE EXTERNAL QUALITY ASSURANCE SYSTEM AGAINST THE STANDARDS AND GUIDELINES FOR QUALITY ASSURANCE IN THE EUROPEAN HYIGHER EDUCATION AREA (ESG)
3.1. Has the agency been evaluated against the European Standards and Guidelines?
<ul> <li>Yes, for the purpose of ENQA membership</li> <li>Yes, for an application to EQAR</li> <li>Yes, independently of ENQA/EQAR</li> <li>Such an evaluation is planned but has not yet taken place</li> <li>✓ No</li> </ul>
3.2. If an evaluation has been conducted, was the application successful?
4. INVOLVEMENT OF STAKEHOLDERS IN EXTERNAL QUALITY ASSURANCE
4.1. Is there a formal requirement that students are involved in any of the following? For each answer, please specify the relevant source.
■ Student involvement in governance structures of national quality assurance agencies
As full members in external review teams
As observers in external review teams
✓ In the preparation of self evaluation reports
In the decision making process for external reviews
☐ In follow-up procedures
Other, please specify
4.2. Is there a formal requirement that international peers/experts are involved in any of the following:
<ul> <li>✓ In governance structures of national QA agencies</li> <li>✓ As full members in external review teams</li> </ul>

As observers in external review teams
✓ In the decision making process for external reviews
✓ In follow-up procedures
Other (please specify)
4.3. Is there a formal requirement that academic staff are involved?
✓ In governance structures of national QA agencies
As full members in external review teams
As observers in external review teams
■ In the preparation of self evaluation reports
■ In the decision making process for external reviews
☑ In follow-up procedures
Other (please specify)
4.4. Are there any formal requirements regarding the involvement of employers in external QA processes.
No
4.5. Please provide any additional relevant comments for consideration regarding the involvement of stakeholders in external QA.
5. INTERNAL QUALITY ASSURANCE
5.1. Are there formal requirements for higher education institutions to develop internal quality assurance systems?
Yes
5.1.1. Please specify these requirements and the relevant source.
According to the higher education act no. 63/2006, all higher education institutions are obligated to have an internal quality assurance system. This is also one of the critera for accreditation of higher education institutions.
5.2. Who is primarily responsible for deciding the focus of internal quality assurance processes?
Higher education institutions
5.2.1. Please specify.
5.3. Are there formal requirements for students to be involved in internal quality assurance systems?
Yes
5.3.1. Please go to Question 5.6.
5.3.2. Is there a requirement for students to be involved in the preparation of self evaluation reports?
Yes
5.3.2.1. Is there a requirement for students to be involved in decision-making as an outcome of evaluation?

No
5.4. How many higher education institutions have published a strategy/policy for the continuous enhancement of quality in the past 5 years?
All
5.5. How many higher education institutions have arrangements in place for the internal approval, monitoring and periodic review of programmes and awards?
All
5.5.1. Please describe what kind of arrangements are in place.
In all cases the Higher education institutions conduct course evaluations, questionnaires to stakeholders in some cases concerning the quality of service etc.
5.6. How many higher education institutions publish up to date and objective information about the programmes and awards offered?
All
5.7. How many higher education institutions publish critical and negative outcomes of quality assurance evaluations?
50-<75%
5.7.1. Please provide a source for this information, and links to examples of critical/negative evaluations.
See the hompage of the Higher Eduction institutions, i.e. University of Iceland at www.hi.is
5.8. Please provide any additional relevant comments for consideration regarding Internal Quality Assurance.

## Part 1.4 BFUG Data Collection on Lifelong Learning 1. Do steering documents for higher education in your country contain a definition of lifelong learning? No 2. How do your steering documents define lifelong learning? 3. What is the common understanding of lifelong learning in your country? Life long learning is embedded in all National legislation on education, from pre-schoool to higher education. 4. What are the main forms of lifeling learning provision in which higher education institutions are involved in your country? All higher education institutions operate continuing education institutes that provide short courses or programmes. According to the law on higher education the universities may also take life long learning into consideration when admitting students, or in the recognition of prior learning. 5. Is lifelong learning a recognised mission of higher education institutions? Yes, of all institutions 6. For which institutions is lifelong learning a recognised mission? 7. Are there legal requirements for higher education institutions to offer lifelong learning provision? Yes 8. Please provide a reference to the relevant legislation or regulation. Act on public higer education no. 85/2008 9. Are there legal restrictions or constraints for higher education institutions to offer lifelong learning provision? No 10. Please explain these restrictions, and provide a reference to relevant legislation/regulations 11. Which are the three (maximum) most significant groups of intended users of lifelong learning services offered by higher education institutions? Adults in employment Unemployed adults

Retired citizens

Part-time students

Adults without higher education qualifications

Other, please specify	
12. Where does the funding of lifelong learning provision in higher education come from?	
<ul> <li>✓ general higher education budget</li> <li>□ special budget for lifelong learning</li> <li>□ private contributions from students</li> <li>□ private contributions from business and industry</li> </ul>	
13. To what degree is the provision of lifelong learning in higher education funded from the public budget?  100%	

### Part 2.1 BFUG Data Collection on policies to widen participation and increase flexibiltiy

1. Do you want to answer this section now or later?
Now
2. Do individuals that meet higher education entry standards have a guaranteed right to higher education?
No
2.1 Please specify.
3. Which statement best describes your country's policy approach regarding the goal that the student body entering, participating and completing higher education should reflect the diversity of the population?
This goal is not explicitly reflected in higher education policy.
4. UNDERREPRESENTED GROUPS
4.1. Please describe how your country's steering documents define underrepresented groups (e.g. based on socio-economic status, gender, ethnicity, disability, geography, other).
4.2. For each of these groups, please briefly describe the national/regional policies and measures that are put in place to address under-representation. These may include, but are not restricted to laws, regulations, campaigns, incentives, other actions etc.
4.3. How does your higher education system determine whether an individual belongs to a particular group (e.g. self-declaration)?
4.4. Is there any funding reserved for measures to increase participation of under-represented groups?
Please choose
4.4.1. Please specify.
4.5. Do you have national targets/goals for participation of those groups that you identify as under-represented in higher education?
Please choose
4.5.1. Please explain these targets briefly and name the groups to which they apply.
4.6. Does your country offer more public funding to higher education institutions to stimulate access for underrepresented groups?
Please choose
4.6.1. Please specify and identify variation between different groups, where they exist.
4.7. Is the effect of measures to increase participation of each of the groups monitored in your country?

Please choose
4.7.1. Please specify.
4.8. Please provide details on how the higher education participation and graduation of each of the groups that you identify as underrepresented is monitored in your country.
4.8.1. What data is collected?
4.9. Is there a system to monitor the composition of the student body (in terms of groups identified as under-represented) by subject?
Please choose
4.10. When are data generally collected?
Please choose
4.10.1. Where an approach different from the general approach is used for any group, please specify.
4.11. Where is information provided by this monitoring system published (provide a reference and link)?
5 CENIED AT DOLLOW ADDROACH TO WIDENING DADTICIDATION
5. GENERAL POLICY APPROACH TO WIDENING PARTICIPATION
5.1. If your country has a general policy approach to increase and widen participation and to overcome obstacles to access, please explain your approach briefly and provide reference to relevant documents.
5.2. How does your country's policy explicitly identify the obstacles that it addresses?
5.3. What are the criteria used to measure and evaluate the success of specific initiatives and measures?
3.3. What are the effectia used to incasure and evaluate the success of specific iniciatives and incasures.
5.4. In your country, is the composition of the student body monitored according to certain criteria?
Please choose
5.4.1. Who monitors on the basis of which criteria?
5.5. How is this data used in higher education policy?
5.6. How are measures to remove obstacles to access primarily funded? If your country has a mixed system, please choose all adequate boxes. Please only indicate the most important source(s).
From the general higher education budget
From a specific budget
☐ From university budget

☐ There are no measures to remove obstacles to access
6. DIFFERENT APPROACH TO WIDENING PARTICIPATION
6.1. Please explain the characteristics of your country's policy to achieve the goal that the student body reflects the diversity of the population.
(2) Described a self-or compact of amiliately identify abota described a discharge discretion?
6.2. Does your country's policy approach explicitly identify obstacles to higher education?
Please choose
6.2.1. Please describe these obstacles.
6.3. Does your country's policy approach make reference to parts/groups in the population?
Please choose
6.3.1. Please describe these groups.
6.4. What measures does your country's policy take?
6.5. How does your country assess whether its policy has been successful?
7. COMPLETION OF STUDIES
7.1. Does your country have policies aiming to increase the level of completion of studies?
Yes
7.1.1. Please describe the main features of these policies.
Government funding of higher education is partially based on the completions rate.
7.2. Are student completion rates monitored in your country?
Yes, at national level
7.2.1. What use is then made of the data?
As stated above, the completion rate affects parts of the government funding of higher education.
7.3. Are there any incentives for higher education institutions to improve student completion rates?
Yes
7.3.1. Please specify the nature of these incentives.

As stated above, the completion rate affects parts of the government funding of higher education.
7.3.2. Are there any other incentives (e.g. it is a subject covered in external quality assurance procedures)?
8. STUDENT SERVICES
While higher education institutions offer multiple services, in the following questions, the focus lies on academic guidance services, career guidance services and psychological counselling services.
8.1. What kind of student services are commonly provided by higher education institutions?
<ul> <li>✓ Academic guidance services</li> <li>✓ Career guidance services</li> <li>✓ Psychological counselling services</li> <li>✓ Other</li> <li>No services</li> </ul>
8.1.1. Please specify.
8.2. Who are the main users of the services?
No information available
8.2.1. Please specify.
8.3. Please provide the main source(s) of funding.
The student service of higher education institution is funded as a part of block grant from the government.
8.4. What are the main tasks of the services?
To ensure that students get academic counselling, to ensure that the needs of students with special needs are met and to help students to chose a career after completion of studies.
8.5. Please provide any additional relevant comments for consideration regarding your national policies to widen participation.
9. Do you want to answer this section now or later?
Now
10. Does your country's higher education policy focus on promoting the flexible provision of higher education (e.g. changing the intensity of study programmes according to personal circumstance through part-time study, distance learning and e-learning)?
Yes
10.1. Please provide details of specific policy measures.

A new policy on public higher education institutions aims to strengthen the ties between the institutions in many ways and amoung other things, to enhanche e-learning and distance learning.
11. Does your country's policy on flexible provision of higher education contain a special focus linked to the goal of widening participation for underrepresented groups?
No
11.1. Please explain how higher education policy aims to attain this goal.
12. Are there regulations or other policy measures regarding the relationship between employers and higher education institutions in fostering flexible learning?
No
13. Please provide details of these measures.
14. Please describe up to five main access routes to higher education (including, but not limited to, entry with a school leaving certificate, entry with a vocational education certificate, entry without formal certification) and, if possible, provide approximate percentages of students entering through this route in parenthesis (). If less than five main routes exist, please write "n/a" in the remaining fields.
Route 1: = Entry with upper secondary school certificate
Route 2: = entry with a vocational education certificate
Route 3: = Entry without formal certification but with extensive working experience
Route 4: $= n/a$
Route 5: = n/a
15. Do higher education regulations and steering documents promote flexible entry to higher education, e.g. through alternative access routes?
Yes
15.1. Please briefly describe these measures.
The general guideline is that students should have a certificate from upper seconday school. However, all higher education institutions are free to make exceptions to that guideline and accept students that possess equivalent level of maturity and knowledge as assessed by the respective Higher Education Institution. Some higher education institutions offer one year pre-higher education education.
16. PART-TIME STUDY
16.1. In your country, is there any official status other than full-time student?
No
16.1.1. If yes, what formal status does exist?
464A TV 1 1 10 10
16.1.2. How do you define it?

16.1.3. What are the reasons for offering a different student status?
16.1.4. How are these students treated differently (e.g. fees, student support, etc.)?
16.1.5. Please describe the most common understanding/concept of part-time studies.
A student that enters higher education on part- time basis.
Trouble and the same of part and the same of same same same same same same same same
16.2. In your country, do you have an explicit policy to encourage part-time study provision by higher education institutions?
No
16.2.1. Please describe briefly the main elements and provide the source.
16.3. Which one of the following statements best describes the current situation in your country?
Higher education institutions have autonomy to decide and only a limited number offers part-time studies
16.3.1. Please specify
17. RECOGNITION OF PRIOR LEARNING
17.1. In your country, is there a legislation regulating recognition of prior non-formal and informal learning?
No
17.1.1. How does your legislation in higher education define prior learning?
Prior learning is
17.1.2. Do your steering documents in higher education define prior learning?
No
17.1.3. How do your steering documents in higher education define prior learning?
17.2. In your country, apart from formal learning, what can be taken into account and recognised as prior learning in higher education?
<ul> <li>Prior non-formal learning (e.g. various non-certified courses)</li> <li>Prior informal learning (e.g. work experience)</li> </ul>
17.3. Prior learning as defined by your steering documents can
■ be used to gain admission to a higher education study programme
be taken into account as partial fulfilment of a higher education study programme (e.g. to reduce the required amount of

courses to be taken/credits to be gained)

## 17.4. Based on your steering documents or legislation, can applicants for higher education have prior non-formal or informal learning assessed and recognised?

Legislation neither expressly permits nor prohibits higher education institutions to implement procedures for validation of non-formal and informal learning

#### 17.5. If recognition of prior non-formal or informal learning is permitted by legislation but is not a right, is it:

Very unusual practice in higher education institutions (less than 5%)

#### 17.6. What measures are in place to ensure that assessment of learning is based on reliable and valid evidence?

There are no measures in that aspect, but the higher education act gives the HEIs permission to evaluate, for course credits, studies carried out in other educational or research institutions, on the condition that they (the HEIs) guarantee that the study in question meets with comparable demands for quality and organisation of study as those made on the basis of the Higher Education Act.

17.7. Is institutional practice in recognition of prior learning explicitly included in the quality assurance processes used to evaluate institutions and/or programmes?

No

17.8. Please provide any additional relevant comments for consideration regarding flexibility of higher education studies.

### Part 2.2 BFUG Data Collection on student contributions and support

1. STUDENT FEES AND CONTRIBUTIONS
The focus of the questions is on students, and is not limited to full-time daytime students. Furthermore, all first and second cycle students are included. Third cycle students are excluded except when explicitly mentioned. Similarly, the focus is on home students or equivalent. International students are only included when explicitly mentioned.
1.1. Do you want to answer this section now or later?
Now
2. In your country, does any higher education home student at a public higher education institution have to pay a fee of any kind?  Contributions to student unions are not included!
Yes
3. In which currency are contributions to higher education institutions and other study costs paid in your country?
In Icelandic kronors
4. In principle, which home students at public higher education institutions have to pay fees?
During studies • All students • Specific groups of students • No answer
After studies • All students • Specific groups of students • No answer
- 7 M students - Specific groups of students - 1 to answer
4.1. Which main exemptions to this principle exist in your country?
All students at Public Higher Education institution have to pay a registration dee, with no expemptions.
4.2. Which of the following criteria determine whether a student has to pay fees?
□ Need
□ Merit
Part-time/Full-time/Distance learning
□ Field of study
5. With regard to fees, are home students in the second cycle treated differently to those in the first cycle?
No
5.1. In principle, which second cycle students at public higher education institutions have to pay fees?
During studies O All students O Specific groups of students O No answer
After studies O All students O Specific groups of students O No answer
All students Specific groups of students 100 answer

5.2. What main exemptions to this principle exist in your country?
5.3. Which of the following criteria determine whether a student has to pay fees?
□ Need
□ Merit
□ Part-time/Full-time/Distance learning
☐ Field of study
6. What is the minimum, maximum and most common amount of fees payable by home students in the first cycle? Please multiply any annual fees (including registration, tuition, administration, graduation and other fees) by the most common length of programmes in this cycle and add fees to be paid only once to that amount.
Minimum amount = 45000
Maximum amount = 474000
Most common amount = 45000
6.1. Which home students pay the minimum and the maximum amount in the first cycle? (e.g. students in certain subjects, students in need, students with good academic performance, part-time students, other)
The registration fee of public higher education institutions is regulated in law as 45000 ISK per annum. Private Higher Education Institutions are allowed to charge tution fees. The maximum fee is 474000 ISK.
6.2. Please provide the percentage of students paying the minimum and the maximum amount in the first cycle. If precise data are not available, please provide an estimate.
Aprox. 85% of students study at public higher education institutions and do therefore only pay 45000 ISK as registration fee. Only 5% of students pay the maximum fee at a private higher education institution.
7. What is the minimum, maximum and most common amount of fees payable by home students in the second cycle? Please multiply any annual fees (including registration, tuition, administration, graduation and other fees) by the most common length of programmes in this cycle and add fees to be paid only once to that amount.
Minimum amount = 45000
Maximum amount = 474000
Most common amount = 45000
7.1. Which home students pay the <i>minimum</i> amount in the second cycle? (e.g. students in certain subjects, students in need, students with good academic performance, part-time students, other)
The registration fee of public higher education institutions is regulated in law as 45000 ISK per annum. Private Higher Education Institutions are allowed to charge tution fees. The maximum fee is 474000 ISK.
7.2. Which home students pay the <i>maximum</i> amount in the second cycle? (e.g. students in certain subjects, students in need, students with good academic performance, part-time students, other)
Private Higher Education Institutions are allowed to charge tution fees. The maximum fee is 474000 ISK.

7.3. Please provide the (approximate) percentage of students paying the minimum and the maximum amount in the second cycle. If precise data are not available, please provide an estimate.
Aprox. 85% of students study at public higher education institutions and do therefore only pay 45000 ISK as registration fee. Only 5% of students pay the maximum fee at a private higher education institution.
8. Concerning fees, are international students treated differently in your country from home students?
No
8.1. What is the minimum, maximum and most common amount of fees (including registration, tuition, administration and graduation fees) payable by international students in the first cycle?
Minimum amount =
Maximum amount =
Most common amount =
8.2. According to your country's steering documents, students from which countries are considered international students?
All students except home students.
9. Who defines the fee amounts for any student in the first cycle?
☐ Each higher education institution defines its own fees
☐ Higher education institutions can define their fees, but there are limits set by the central/regional authority
☐ Higher education institutions can define their fees, but they have to be approved by the central/regional authority
☐ Central/regional authority defines the value range of fees
The registration fee of public higher education institutions is regulated by law. Private higher Education institutions can define their own tution fees
10. Who defines the fee amounts for any student in the second cycle?
☐ Each higher education institution defines its own fees
☐ Higher education institutions can define their fees, but there are limits set by the central/regional authority
☐ Higher education institutions can define their fees, but they have to be approved by the central/regional authority
☐ Central/regional authority defines the value range of fees
The registration fee of public higher education institutions is regulated by law. Private higher Education institutions can define their own tution fees
11. Do students have to pay compulsory contributions to student unions/representations?
No
11.1. Please provide the payable amounts and explain differences between cycles and students, where they exist.

12. Do you want to answer this section now or later?
Now
12.1. Please identify the main focus of your country's student support system.
Loans for students
12.2. The following questions deal with public grants and loans separately. If there is a combined system of grants and loans in your country, please provide information about your system here. In this case, please still answer the questions on grants/scholarships and loans, keeping in mind the relevant parts of your combined system.
Iceland has only study-loan system
13. PUBLIC GRANTS AND SCHOLARSHIPS
13.1. Does any student receive public financial support in the form of grants and/or scholarships?
No students receive public grants/scholarships
13.2. Which first cycle students are eligible for grants and/or scholarships?
Please choose
13.2.1. Which groups of students receive grants and/or scholarships?
□ Need-based
☐ Merit-based
□ Part-time/Full-time/Distance learning
☐ Field of study
13.2.2. What percentage of first cycle students receives a grant and/or scholarship?
0
13.3. What is the minimum, maximum and most common value of grants/scholarships available to first cycle students in higher education?
Minimum =
Maximum =
Most common =
13.4. Which second cycle students are eligible to receive grants and/or scholarships?
Please choose
13.4.1. Which groups of students receive grants and/or scholarships?
□ Need

☐ Part-time/Full-time/Distance learning	
☐ Field of study	
13.4.2. What percentage of second cycle students receives a grant and/or scholarship?	
0	
13.4.3. What is the minimum, maximum and most common value of grants/scholarships available to second in higher education?	d cycle students
13.5. What percentage of all students receives a grant and/or scholarship?	
0	
14. STUDENT LOANS	
14.1. In your country, can any student take out publicly subsidised or guaranteed loans to cover their expereducation studies?	nses of higher
Yes, students of all cycles	
14.2. Are all first cycle students eligible to receive loans?	
Yes	
14.2.1. On what criteria are the groups of first cycle students eligible for loans differentiated?	
□ Need-based criteria	
☐ Merit-based criteria	
$\square$ Full-time, part-time, distant learners, etc.	
☐ Field of studies	
$\square$ Based on cycle the student is enrolled in	
14.2.2. What is the minimum, maximum and most common value of loans that first cycle students receive? the amount per year.	Please provide
Minimum first cycle = 1 ISK	
Most common first cycle = 127.720 ISK each month	
Maximum first cycle = 127.720 ISK	
14.2.3.Are all second cycle students eligible to receive loans?	
Yes	
14.2.4. On what criteria are the groups of second cycle students eligible for loans differentiated?	

Need-based criteria   Merit-based criteria   Full-time, part-time, distant learners, etc.   Field of studies   Based on cycle the student is enrolled in
Full-time, part-time, distant learners, etc.  Field of studies  Based on cycle the student is enrolled in  2.5. What is the minimum, maximum and most common value of loans that second cycle students receive? Please ovide the amount per year.  Inimum second cycle = 1 ISK  ost common second cycle = 127.720 ISK each month  aximum second cycle = 127.720 ISK each month  3. If different types of loans exist in your country, please provide the details here.  I students can apply for loans to cover monthly costs. Students at higher education institutions that charge tution fee can also believe loans to cover tution fees.  4. What percentage of students takes out loans?  the first cycle = 56  the second cycle = 50  fall students = 56  5. Are student loans publicly subsidised or guaranteed?
Field of studies  Based on cycle the student is enrolled in  2.2.5. What is the minimum, maximum and most common value of loans that second cycle students receive? Please ovide the amount per year:  inimum second cycle = 1 ISK  ost common second cycle = 127.720 ISK each month  aximum second cycle = 127.720 ISK each month  3. If different types of loans exist in your country, please provide the details here.  I students can apply for loans to cover monthly costs. Students at higher education institutions that charge tution fee can also reive loans to cover tution fees.  4. What percentage of students takes out loans?  the first cycle = 56  the second cycle = 50  fall students = 56  5. Are student loans publicly subsidised or guaranteed?
Based on cycle the student is enrolled in  2.2.5. What is the minimum, maximum and most common value of loans that second cycle students receive? Please ovide the amount per year.  Inimum second cycle = 1 ISK  Dest common second cycle = 127.720 ISK each month  aximum second cycle = 127.720 ISK each month  3. If different types of loans exist in your country, please provide the details here.  Is tudents can apply for loans to cover monthly costs. Students at higher education institutions that charge tution fee can also be evive loans to cover tution fees.  4. What percentage of students takes out loans?  the first cycle = 56  the second cycle = 50  fall students = 56  5. Are student loans publicly subsidised or guaranteed?
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l students can apply for loans to cover monthly costs. Students at higher education institutions that charge tution fee can also ceive loans to cover tution fees.  4. What percentage of students takes out loans?  the first cycle = 56  the second cycle = 50  fall students = 56  5. Are student loans publicly subsidised or guaranteed?
A. What percentage of students takes out loans?  the first cycle = 56  the second cycle = 50  fall students = 56  Are student loans publicly subsidised or guaranteed?
the first cycle = 56 the second cycle = 50 fall students = 56  .5. Are student loans publicly subsidised or guaranteed?
the second cycle = 50  Fall students = 56  .5. Are student loans publicly subsidised or guaranteed?
fall students = 56  .5. Are student loans publicly subsidised or guaranteed?
.5. Are student loans publicly subsidised or guaranteed?
es .
.5.1. Please explain the form of this guarantee/subsidy.
be government fund 51% of the loans of the central loan fund each year and public subsidies the index rate of the money proved by the fund.
.5.2. What conditions govern the cancellation or reduction of a state guaranteed/subsidised debt incurred by students ter completion of their study period?
✓ Income too low
☐ Studies successfully completed on time
Exceptional merit in studies
☐ Age or length of period in debt
✓ Disability
□ Parenthood
✓ Death
Early repayment of loan

□ No debt cancellation □ No debt reduction
14.6. Please provide any additional relevant comments for consideration regarding your grants and loan system.
15. Do you want to answer this section now or later?
Now
16. Do any student's parents receive tax-related benefits (tax relief of any kind, which is not limited to income tax) for tertiary education expenses?
1st cycle ○ Yes ○ No ○ No answer
2nd cycle ○ Yes ○ No ○ No answer
17. Which students' parents are eligible to receive such non-tax based benefit?
Please choose
17.1. What are the criteria upon which eligibility is decided?
☐ Income of parents too low
☐ Income of student too low
☐ Age of student (child) ☐ Disability
Parenthood of student (child)
Other
17.1.1. Please specify.
17.2. Are parents of students in the first or in the second cycle treated differently?
Please choose
17.2.1. Please explain the difference.
18. Can the parents of any student enrolled at a higher education institution receive tax-based financial benefits (tax relief)?
Please choose
19. What are the forms and values of the granted tax relief? The information you enter may be an absolute amount or a share of a person's taxable income expressed as percentage.
19.1. Is there a difference for parents whose children are first or second cycle students?
Please choose

19.2. Please explain the difference.
20. Please provide any additional relevant comments for consideration regarding your benefits for students' parents (including guardians).
21. Do you want to answer this section now or later?
Now
22. Does any student receive tax-related benefits (tax relief of any kind, which is not limited to income tax) for tertiary education expenses?
1st cycle ○ Yes ○ No ○ No answer
2nd cycle ○ Yes ○ No ○ No answer
22.1. What are the criteria to determine who is eligible?
☐ They are enrolled as a student at a recognised higher education institution
☐ They are under a certain age (please specify)
☐ They have another particular civil status (e.g. married, parenthood, other)
☐ Income-dependent
23. In your country, do any forms of public non-cash student support exist?
1st cycle  ○ Yes    No    No answer
2nd cycle ○ Yes ○ No ○ No answer
24. What forms of public non-cash student support exist?
Subsidised accommodation:1st cycle Subsidised accommodation:2nd cycle Subsidised health insurance:1st cycle Subsidised health insurance:2nd cycle  0
24.1. Please specify the details of existing subsidies.
25. Who is eligible to receive such non-cash support?
Subsidised accommodation O All students O Specific groups of students based on pre-defined criteria O No answer
Subsidised health insurance O All students O Specific groups of students based on pre-defined criteria O No answer
Other subsidies O All students O Specific groups of students based on pre-defined criteria O No answer

25.1. What are the criteria to determine who is eligible?
☐ Income of parents too low ☐ Income of student too low ☐ Age of student ☐ Disability ☐ Parenthood of student
25.2. Is there a difference in eligibility between first and second cycle students?
Please choose
25.3. Please explain the difference.
26. Please provide any additional relevant comments for consideration regarding public non-cash student support.
27. Do you want to answer this section now or later?
Now
28. What is the typical status of a candidate preparing a third cycle (PhD) qualification?
✓ Student  ☐ They hold and employment contract with a HEI
28.1. Please explain why you selected multiple options?
Multiple option was not selected
28.2. Are there differences between students of different subject areas?
No
28.3. Please explain the difference.
29. What are the main funding sources for candidates preparing a third cycle (PhD) qualification?
Student loan funds and project grants from the Science fund.
30. Please explain any differences in the fees they are required to pay, compared to your answers for first and second cycle students, as well as differences in grants, loans and other support that may be provided.
There are no differences

31. Please explain the nature of the contracts candidates preparing a PhD have with their higher education ins
--

32. Please specify any fees third cycle candidates that are typically neither "fully student" nor "fully employee" have to pay, as well as any support that may be provided.

there are no extra fees

33. Please provide any additional relevant comments for consideration regarding your doctoral education.

## Questionnaire on student and staff mobility

### A Preliminary remarks

In the Leuven/Louvain-la-Neuve Communiqué, the European Ministers responsible for higher education agreed that "mobility shall be the hallmark of the European Higher Education Area". They called upon each country to increase mobility of students, , to ensure its high quality and to diversify its types and scope. At least 20% of those graduating in the European Higher Education Area should have had a study or training period abroad in 2020". They also called for mobility of teachers, early-stage researchers and staff At the same time, the Ministers underlined the importance of more balanced mobility across the European Higher Education Area. The findings of the Bologna Process Independent Assessment which were presented on the occasion of Bologna Ministerial Anniversary Conference in Budapest/Vienna on 11/12 March 2010 again underlined the need for action to enhance and better balance student and staff mobility.

This questionnaire on mobility is part of the general questionnaire used to collect information for the 2012 integrated implementation report. To give the BFUG Working Group on Mobility sufficient time and the necessary material to fulfil its terms of reference of drafting a European Higher Education Area Strategy for Mobility to be decided by the Ministers in 2012, the questions on mobility are being asked a few months earlier than the questions on the other themes. However, when the general questionnaire is sent out in early 2011, each country will have the opportunity to update its responses to the mobility questions should any significant changes have occurred.

When completing this questionnaire, please pay particular attention to the following two points:

- Information provided in this questionnaire should be supported by references whenever they are available. Please include the title and internet links, where available, for all publications and texts (national policy documents, national and/or international empirical surveys etc) which you have used to provide your responses to the specific questions.
- When providing a response for your country, please be aware that different stakeholders in
  the higher education system may have varying opinions or experience with regard to the
  issue at hand. Please make every effort to consult with stakeholders before finalising your
  answers to ensure that a balanced and consensual response is provided.

Please return this questionnaire to the Bologna Secretariat until 30 September, 2010 at the latest. If you have any queries on the questionnaire, please contact: <a href="mailto:secretariat@ehea.info">secretariat@ehea.info</a>.

### B Details on the completion of the questionnaire

- **B.1.** Who contributed to the completion of this report? Please provide the names and functions.
  - **B.1.a** Government representatives

Einar Hreinsson, Adviser, Department of Science and Higher Education, Ministry of Education, Science and Culture.

- **B.1.b** Stakeholder representatives
- **B.1.c** Other contributors

## C National strategies and action plans

The following questions look at national quantitative targets and at policies aiming to foster mobility.

C.1.	Does your country have national strategies or action plans to foster mobility?
	$\square$ Yes $\square$ No $\rightarrow$ please continue with section C.6.
C.1.a	If yes, please provide a reference.
	The Ministry of Education and Culture does not have a sperate policy document for student or staff mobility. However, we do a performace related contracts with all Universitis, where international cooperation is included. See attached a draft translation of a representative contract. Universities in Iceland do all have general policy, whereas international policy is included, then international offices executes the policy of each instituion. Mobility of staff and students is highly enouraged by the Ministry and universities in Iceland. At the University of Iceland Phd students are required to take one semester or one year abroad. See policy documents at:
	http://www.hi.is/en/international_collaboration/policy_on_international_relations
	$http://english.unak.is/static/files/English\_files/Strategies/ploicy\_english\_short\_version.pdf$
	http://www.reykjavikuniversity.is/the-university/the-strategy-of-reykjavik-university/
	http://bifrost.is/english/about-bifrost/strategy/
	http://english.lhi.is/about-the-academy/strategic-planning/
	http://www.lbhi.is/index.aspx?GroupId=410&TabId=416
	http://www2.holar.is/index.php?option=com_content&view=article&id=118:stjorn-og-samstarf-stefna&catid=83:stefna&Itemid=14
	Excecution of policy:
	http://studyiniceland.is/
	http://www.ask.hi.is/
	http://www.reykjavikuniversity.is/services/international-office/
	http://english.lhi.is/international/.
C.1.b	If yes, when was the national strategy or action plan adopted, and when was the most

Adopted:2007

recent revision?

Most recent revision: 2007

mobility in higher education? Please specify the target, including the date, in the appropriate box (e.g. 20% by 2020). All forms of mobility Credit mobility<sup>1</sup> Degree mobility<sup>2</sup> Inbound Outbound No target Х Х Х C.2.a Please provide a reference for the target. See reference in q. C.1.a C.2.b Are these targets the same for students in all cycles or are there differences? Same □ Differences If there are differences according to the degree cycle, please specify. C.2.b.i As stated in q. C.1.a. - At the University of Iceland Phd students are required to take one semester or one year abroad.

Does the strategy include national quantitative targets for the different forms of student

C.3.	Does your country's national strategy/action plan include staff mobility in higher
	education?

		∑ Yes
		□No
C.3.a	If yes, does	it include quantitative targets for staff mobility?
		Yes
		⊠ No
	C.3.a.i	If yes, please specify

C.4. Does your national strategy/action plan prioritise particular geographic regions for student and/or staff mobility?

	Yes
$\boxtimes$	No

C.2.

 $<sup>^{\</sup>rm I}$  Mobility to a different country in the context of a programme in the home institution for which credits are awarded

<sup>&</sup>lt;sup>2</sup> Mobility for an entire degree programme

**C.4.a** If yes, please complete the following table by ticking the boxes where applicable.

Priority Region	Incoming students	Outgoing students	Incoming staff	Outgoing staff
ЕНЕА				
USA/Canada				
Latin America				
Australia, New Zealand				
Middle East				
Africa				
Asia				
Other (please specify)				

**C.4.b** If you have regional priorities, please give reasons.

C.5. Do	es your country monitor	tne impact of your national strat	tegy or action plan?
	Xes		
	No		
		formation on how this monitoring arly is monitoring conducted, and	
		nstitutions are obliged to hand in a nd Culture with detailed informati	
	e there, in your country, gional, institutional) to fo	any strategies or programmes be oster mobility?	low the national level (e.g.
	☐ No		
C.6.a	If yes, please explain an	d/or give examples.	
	institutions within Icela	Act no. 63/2006, art. 9 and 10, it is nd are encouraged to establish co oint degrees and credit mobility is	operation with natinal and
	programme, including to create a network of inst	Minister of Education, Science and he four Public Higher Education In titutions. One of the targets of the thin the Higher Education Institution	nsitution, with the aims to e programme is to enhanche
		study in a higher education instit under the same conditions as st	
	Yes, for	degree mobility	
	Yes, for	credit mobility	
	Yes, for	both	
	☐ No		
C.7.a	If yes, do the following	restrictions apply?	
		Degree mobility	Credit mobility
Grants/schoto specific of	olarships are restricted		
•	lease specify which		
	e.g. EU member states,		
EHEA	countries, other		
countries/v	world regions)		
Grants/sch	olarships are restricted		

Х

to specific programmes (if so,

Other restrictions apply (please x

please specify)

specify)

No restrictions apply	

# C.8. Has your country implemented any of the following financial support measures to foster student mobility?

Measure	Credit mobility	Degree mobility
loans for incoming students		
grants/scholarships for incoming students	Grants are available for students in Icelandic and Icelandic litterature	Grants are available for students in Icelandic and Icelandic litterature
Loans for outgoing students	Loans are available for students that study abroad	Loans are available for students that study abroad
Grants/scholarships for outgoing students		
Other: (please specify)		

C.9. Has your country implemented other support measures or programmes to foster student mobility? (Measures may include, but are not restricted to, accommodation/transport subsidies for international students, improvements in recognition practice, exchange programmes, targeted guidance services etc.)

The office of international Education, locaded in Reykjavik organises free introduction courses for all students that come to Iceland as a part of mobility programmes, offers assistance in finding accommodation and organises courses in Icelandic for foreign students.

The ENIC/NARIC office has been improved in cooperation with other countries in Europe to ensure recognition of credits between institution.

An obligatory Diploma Supplement has been introduced in all Higher Education Institutions in Iceland.

## D Identifying and removing obstacles to mobility

	considered obstacles to student mobility		or research that have
	Yes		
	⊠ No		
D.1.a	If yes, please provide references to your policy on mobility?	those surveys and/or rese	arch that have influenced
	In this context, please rank the three m student mobility addressed in national second most important = 2, and third m	programmes and measure	
Obs	tacles to student mobility	Incoming mobility	Outgoing mobility
Fun	ding	n/a	n/a
Rec	ognition		
Lan	guage		
Cur	riculum/Study organisation		
Lega	al issues		
Mot	tivating and informing students		
Oth	er, please specify:		
D.3.	Are at least some of the obstacles that study cycles?  Yes  No  If yes, please specify.	you ranked above particu	larly important in specific
D.4.	Are at least some of the obstacles that fields of studies?  Yes  No	you ranked above particu	larly important in specific

D.4.	.a If yes, please specify.
D.5.	Are the obstacles that you ranked above particularly relevant for credit mobility?  Yes  No
D.5	.a If yes, please specify.
D.6.	Are the obstacles that you ranked above particularly important for degree mobility?  Yes  No
D.6	.a If yes, please specify.
D.7.	What measures/programmes has your country implemented to tackle and remove the obstacles to student mobility that you mentioned?
	Iceland has same rules concerning study loans for students studying in Iceland and abroad. The establishment of the NARIC/ENIC office in Iceland is to ensure that credit transfer from higher education institutions in Iceland and abroad is done professionally.
D.8.	Has your country monitored the effects of these measures/programmes?  Yes  No
D.8	If yes, please provide information on how this monitoring is undertaken. Who is responsible, how regularly is monitoring conducted, and what have been the most recent results?
D.9.	Has your higher education policy been informed by any surveys or research that have considered obstacles to staff mobility?  Yes  No
D.9	.a If yes, please provide references to those surveys or research that have influenced your policy on staff mobility?

D.10.	In this context, please rank the three most important obstacles to incoming and outgoing
	staff mobility? (Most important = 1, second most important = 2, and third most important
	= 3)

Obstacles to staff mobility	Incoming mobility	Outgoing mobility
Immigration restrictions	n/a	n/a
Recognition issues		
Language issues		
Incompatibility of pension and/or social security systems		
Legal issues		
Other, please specify:		

D.11.	What measures/programmes has your country implemented to tackle and remove the
	obstacles to staff mobility that you mentioned?

D.12.	Has yo	ur coun	try monito	ored the eff	ects of	these	measu	res/p	rogi	ramn	nes	.?
			Yes									
			⊠ No									
	_											

**D.12.a** If yes, please provide information on how this monitoring is undertaken. Who is responsible, how regularly is monitoring conducted, and what have been the most recent results?

### **E** Balanced student mobility flows

When looking at global and intra-European mobility flows, significant imbalances between continents, countries, regions and institutions become visible. In the Leuven/Louvain-la-Neuve Communiqué, the European Ministers therefore asked the BFUG to consider how balanced mobility could be achieved within the EHEA. With the 2009 Bologna Policy Forum Statement, Ministers from across the world declared that they "advocate a balanced exchange of teachers, researchers and students between [their] countries and promote fair and fruitful 'brain circulation'".

The following questions aim at collecting information on the understanding of the term "balanced mobility and on national strategies and measures to achieve more balanced mobility.

#### E.1. Which of the following situations for student mobility applies to your country?

	Total mobility	Credit mobility	Degree mobility
more incoming than outgoing students		х	
more outgoing than incoming students			х
approximately the same number of incoming and outgoing students			
No information available			

E.1.a	What is th	ne statistical source for t	his information? Please suր	pply statistical data.
	Office of I	nternational Education		
	Student Lo	oan Fund.		
Is the	situation de	scribad abova ragardae	l as halanced mobility?	

E.2.	is the situation described above regarded as balanced mobility?
	⊠ Yes
	□ No

**E.2.a** Please explain and include a definition of "balanced mobility" as it is used in your country.

Concerning credit mobility - In regards to programmes like NORDPLUS and ERASMUS, there are generally more students that come to Iceland than go abroad for studies. Concerning

degree mobility Icelandic students have a centuries old tradition to go abroad to receive degrees in higher education. Although there are currently seven higher education institutions in the country, this tradition is still honoured, especially when it comes to post-graduate studies.

	Does your country have significant imbalances of student mobility flows with particular countries or regions?
	☐ No
E.3.a	If yes, with which countries or regions are mobility flows most imbalanced?
	Around 50% of all students that study abroad do it in the Nordic countries especially in Denmark.
	Does your mobility strategy/action plan for higher education address the issues of balance of student mobility flows?
	Yes
	⊠ No
E.4.a	If yes, what are the main concerns addressed?
<b>E.4.b</b> t	If yes, which measures have been undertaken to address these concerns regarding he balance of student mobility flows?
Space fo	or Comments: