



MINISTERUL EDUCAȚIEI ȘI CERCETĂRII

UNIT FOR THE MANAGEMENT OF EXTERNALLY  
FINANCED PROJECTS



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**Bologna Peer Support Group on Quality Assurance**

Ghent University, Belgium

16-17 January 2020,

**Status of stakeholders involvement in  
external quality assurance  
ARACIS - RO**

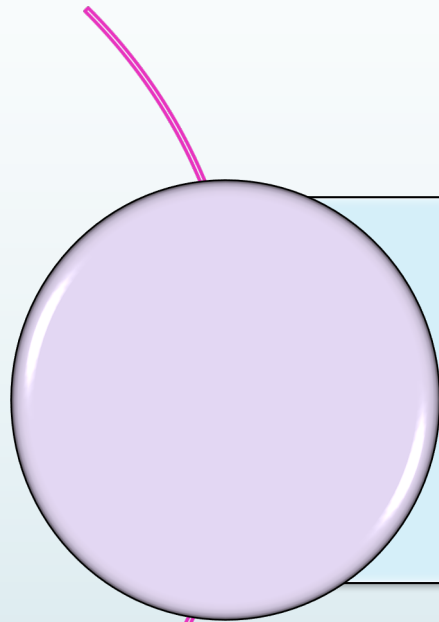
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# **The purpose of the presentation:**



**ARACIS case study – the context  
and  
the present**



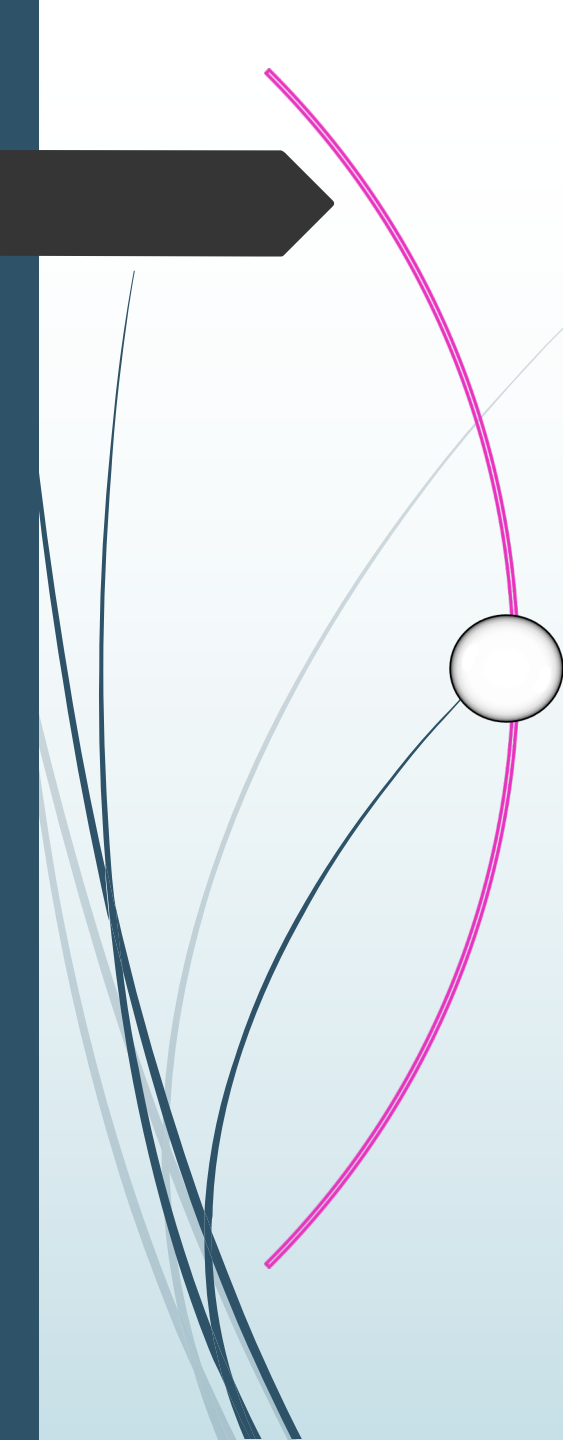
**The context:** External quality assurance in HE in Romania: tradition from 1993 – former agency (CNEAA)



**ARACIS : Romanian Agency for  
Quality Assurance in Higher  
Education : “new” agency “born”  
in 2005, after ESGs approval**

**ENQA full member - 2009**

**EQAR registered - 2009**



**72 permanent staff positions** (34 occupied with hired personnel; 38 vacant – to be occupied for different projects)

**21 Council members;**

**External evaluators:**

**1347** academics (peer-reviewers) registered in the National Register of Evaluators - RNE);

**231** student evaluators registered in the National Register of Evaluators - Students - RNE-S); - **103** employers registered in the Register of Employers;

**39** international (foreign) experts.



## **Legislative framework:**

- **Government Emergency Ordinance 75/2005 with further completions and modifications**

- **Law of national education no.1/2011**

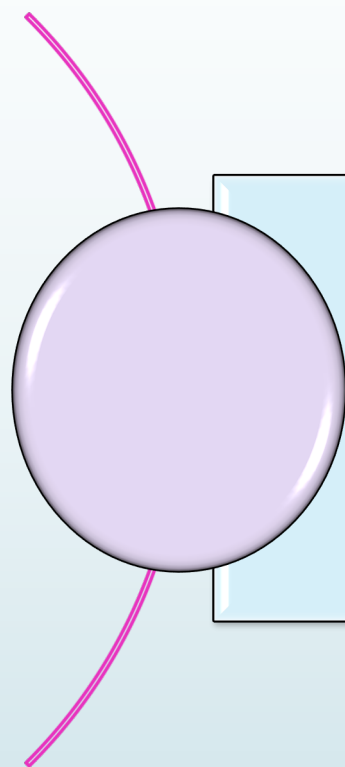
- **Secondary legislation:**

- **Government decisions**
- **Ministerial Orders**

**Other, own regulations: Guide, ARACIS Council decisions, internal procedures**



# **The present: new ESG 2015 - Yerevan**



**ARACIS : New Methodology**  
**Stakeholder involvement better  
reflected in criteria, standards  
and performance indicators**



## **METHODOLOGY**

**for external evaluation, standards, standards of reference and the list of performance indicators of the Romanian Agency for Quality Assurance in Higher Education**

**(revised to include ESG 2015 provisions)**

- **Approved by Government Decision No.915/2017**
- **Published in the Romanian Official Gazette No. 25/11.01.2018**



**The METHODOLOGY includes specific provisions for stakeholder involvement in quality assurance according to all Parts of ESG**



# Stakeholder involvement in external quality assurance

## ► Students' federations

- Participation in the governing body of the agency;
- Participation of students in external evaluation panels for institutional, study programs and masters' domains evaluations;
- Interviews during site visits;
- Periodic systematic consultations;
- Development and revision of QA standards and processes;
- Formal - on a regular basis.



# Stakeholder involvement in external quality assurance

## ► National Rectors' Council

- ARACIS participation at National Rectors' Council meetings;
- Periodic systematic consultations of university representatives
- Development and revision of QA standards and processes;
- Policy documents and proposals for enhancing and up-dating the ARACIS Methodology, Guides are discussed;
- Formal - usually 4-6 times /year.



# Stakeholder involvement in external quality assurance

## ► Teachers' unions

- Participation in the governing body of the agency;
- Periodic systematic consultations;
- Development and revision of QA standards and processes;
- Formal - monthly.



# Stakeholder involvement in external quality assurance

## ► National HE authority

- Development and revision of QA standards and processes;
- Preparing draft regulations for the national authorities – the Ministry of National Education, legislative bodies – according to the case.



# Stakeholder involvement in external quality assurance

## ► Employers

- The Employers' Register has been completed with new members;
- Representatives of employers take part as panel members in the evaluation of engineering study programs requesting EUR ACE Label;
- Interviews during site visits;
- Formal - on request of the university / each site visit.



# Stakeholder involvement in external quality assurance

## ► Alumni

- Interviews during site visits;
- Formal - each site visit.



# Stakeholder involvement in external quality assurance

- **Representatives of the Romanian Agency for Quality assurance in Pre-university Education - ARACIP**
  - Informal - periodic consultations.



# Challenges/Obstacles identified

- Lack of sufficient knowledge or experience in higher education of external stakeholders makes very difficult their engagement in quality assurance activities on a permanent basis.
- Lack of specialized staff in HEIs to become more involved and responsible in IQA
- Engagement of other stakeholders, such as NGOs, professional organizations - difficult
- Lack of time for external stakeholders to participate at training sessions.
- Possible lack of motivation or interest to be involved in time-consuming quality assurance activities, such as training sessions, participation in evaluation panels

**ARACIS**

**ARACIS Council**

17 academic experts + 2 students + 1 teachers union  
+ 1 employer

**Evaluators  
Register**  
Academics  
Students  
Employers

**Executive Bureau**

5 members + 2 students + 1 teachers union

**Accreditation Department**

8 academic experts + 1  
student + 1 employer

**ARACIS Staff**

**EQA Department**

9 academic experts + 1 student  
+ 1 trade union

**Permanent  
Commission C1**

9 experts + 1 student

**Permanent  
Commission C1**

9 experts + 1 student

**Permanent  
Commission Ci**

9 experts + 1 student

**Permanent  
Commission C13**

9 experts + 1 student

**Assessment Panels**  
3-4 experts + 1  
student

**Assessment Panels**  
3-4 experts + 1  
student

**Assessment Panels**  
3-4 experts + 1 student

**Assessment Panels**  
3-4 experts + 1 student

**INTERNAL STAKEHOLDERS at ARACIS**



**THANK YOU FOR YOUR ATTENTION!**

**[www.aracis.ro](http://www.aracis.ro)**